

Payment Instructions to Industry

Date: November 16th 2021

Subject: FTA Payment Instruction Change Notice

On August 30th, 2021, Guidehouse became the Fiscal Transfer Agent (FTA) for the Small Business Administration's (SBA) 7a loan guarantee program.

Guidehouse has partnered with Computershare Limited (Computershare) to administer and provide banking logistics for the FTA. As a result, FTA bank account information has changed, and thus, payment remittance instructions have changed accordingly.

This notice covers changes in transaction information for payments to and from the FTA and all related changes to investor statements and payee correspondence.

Payment to the FTA:

1. Wire or ACH

Name and address information for wire and ACH payment only is provided below. Addresses for check remittance are provided on page (2).

Beneficiary Name:

SBA Fiscal Transfer Agent

Beneficiary Address:

685 Third Avenue
14th Floor Suite 1400
New York, NY 10017

Bank Address:

420 Montgomery Street
San Francisco, CA 94104

The account name, number, routing/ABA number and required memo text is provided below. The payment type column specifies which types of payments ought to be directed to which accounts.

Payment Type	Account Name	Account Number	Routing Number	Text
Sold Loan: <ul style="list-style-type: none">• Interest and Principal Payments• Late Penalty Fees Unsold Loan: <ul style="list-style-type: none">• SBA Annual Service Fees• Prepayment Penalties Section 1112 CARES Act Refunds	CTCNA FBO 7a Collections	7253190172	Wire: 121000248 ACH: 091000019	Bank name & payment information
Sold Loan: <ul style="list-style-type: none">• Payoffs• Prepayments• Repurchases• Prepayment Penalties	CTCNA FBO 7a Payoffs	7253190214	Wire: 121000248 ACH: 091000019	GP #, Bank Name, and Principal and Interest Breakdown

Settlement Proceeds	CTCNA FBO 7a Settlements	7253190206	Wire: 121000248 ACH: 091000019	Not required
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Note: Per Nacha, the ACH Network offers the choice to process ACH credits as either “same-day,” “next-day,” or “2-day” payments. The Same Day ACH option is currently capped by dollar amount, but will rise to \$1MM in March 2022. If a transaction is not eligible for Same Day ACH or the originating lender does not select a Same Day ACH transaction, the receipt of funds by the FTA will be affected by a day or two and potentially incur a secondary market lender late penalty or increase the interest obligation on a loan payoff. Lender is responsible for any additional funds due to the secondary market for late receipt of funds by the FTA as defined by SBA Form 1086.

2. Check

- Pay to the order of *SBA 7a FTA*
- In the memo field, include the SBA Loan Number(s) to which the check payment corresponds.
- Send checks to the corresponding lockbox(s):

Payment Address:

Computershare Corporate Trust
P.O. Box 856509
Minneapolis, MN 55485-6509

Overnight Address:

Computershare Corporate Trust
Lockbox Services 856509
1801 Parkview Drive 1st Floor
Shoreview, MN 55126

NOTE: Checks arriving by standard mail must be addressed to the P.O. Box provided. Overnight mail must be addressed to the street address provided. Overnight mail sent to the P.O. Box will be rejected.

Payment from the FTA:

1. Wire

Wire payments from the FTA will originate from the following accounts:

Account Name	Account Number	Routing Number	Payment Type
CTCNA FBO 7a Payoffs	7253190214	121000248	P&I, Payoffs, Reconciliations
CTCNA FBO 7a Settlements	7253190206	121000248	Proceeds of Sale and Related Fees

2. Check

Check payments emanating from the FTA will arrive in Computershare branded envelopes and will feature Computershare formatting and security standards. Investor statements and all other FTA payment correspondence including but not limited to Cover Letters, Notices and Transcripts, will no longer reference Colson Services Corp. and may contain modest improvements to formatting and design.

3. Statements

NOTE: Investor statements and all other FTA payment correspondence delivered through postal mail will arrive in a different envelope and potentially on a different date than the physical check the document speaks to.

Investor statements and all other FTA correspondence which is remitted electronically will be transmitted from one of the (11) following SBA.gov email addresses:

Purpose	SBA Email Address	No Reply
Electronic Statements	Estatements@SBA.gov	
Cash Processing/1502 Reporting	1502@SBA.gov	
Customer Service	FTA@SBA.gov	
Late Penalties	LatePenalty@SBA.gov	
Settlement Express	SettlementExpress@SBA.gov	
Prepayments or Lender Repurchases	10DayNotice@SBA.gov	
Industry Outreach	FTA-NoReply@SBA.gov	X
Loan Reporting Discrepancies	DiscrepancyLTR@SBA.gov	
Tax Certification	FTATax@SBA.gov	
SBA Repurchase	SBADemands@SBA.gov	
PSU Online Inquiries	PSUOnline@SBA.gov	

No FTA form or document will be sent in connection with, or in response to, a payment made or received by the FTA from any email address not listed herein.

Please direct questions regarding these or other FTA-transition related matters to FTA@SBA.gov.